Non-Domestic Renewable Heat Incentive (RHI)

www.ofgem.gov.uk

01 April 2022



Guide to Tariff Guarantees

Background

A tariff guarantee allows applicants to the Non-Domestic Renewable Heat Incentive (RHI) to secure a tariff rate before their installation is commissioned and fully accredited/ registered on the RHI. Note that for the purposes of this document, we will refer to accreditation only but this does also include registration of biomethane. A tariff guarantee does not guarantee accreditation, each application will still need to comply with all of the regulations in place at the time of accreditation. The regulations for tariff guarantees were first introduced on 22 May 2018, followed by amendments on 17 July 2019, 20 July 2020, and 21 February 2022.

This document has been updated to reflect the new legislation that comes into force on the 01 April 2022. This legislation is what we refer to as the (RHI) regulations in this document. It can be found here. These changes are summarised as follows:

 Extension of deadlines to commission (and inject in the case of biomethane) and submit a full accreditation application up to 31 March 2023 can be granted for projects holding a Provisional Tariff Guarantee Notice or Tariff Guarantee Notice that was originally applied for on or after 17 July 2019 and before 20 July 2020, and applied for on or after 20 July 2020. These projects will be eligible to receive payments from the submission of a properly made stage 3 application (date of accreditation) for up to 20 years with a final date for payments being 31 March 2041. If you are eligible for a deadline extension, we will or have already communicate(d) with you directly.

Applicants who are eligible to make an application for a tariff guarantee under regulation 4(1) of the Green Gas Support Scheme Regulations 2021 are not eligible for a further 12-month extension. Where this is the case, a properly made stage 3 application must be submitted by 31 March 2022.

All relevant sections of this guidance have been updated to reflect these changes.

Who are they for?

Table 1: Technologies and capacities eligible for a Tariff Guarantee.

Technology Type	Capacity
Biomass	>=1MWth
Biomass CHP	All
GSHP	>=100kWth
WSHP	>=100kWth
Geothermal	All
Biogas	>=600kWth
Biomethane	All

Making an application for a tariff guarantee

Applicants applying for a tariff guarantee on or after 20 July 2020 will be subject to the regulations that came into force on the 20 July 2020. The remainder of this guidance is relevant for these applicants as it has been updated to incorporate the information applicable to those applying for a tariff guarantee on or after the 20 July 2020. This version of this guidance document therefore supersedes previous ones.

Applications must be made in line with the existing three stage application process that is detailed on pages 3-5 of this document. You will retain the same RHI number throughout the application process. At each stage of the application you will be required to provide additional information in support of your tariff guarantee application.

See the diagram on page 7 of this document for a successful tariff guarantee application.

Only one application should be submitted per installation. In cases where a Tariff Guarantee is revoked, an installation may still continue to be accredited on to the RHI scheme but at the prevailing market tariff assuming that the properly made application is made on or before 31 March 2021.

Contact us

Help is at hand if you need it. Our enquiries staff are experts on the RHI and can help advise you.

Telephone: 0300 003 2289 Email: rhi.enquiry@ofgem.gov.uk

Stage 1 - Application submitted

The first stage of the application submitted to Ofgem for a tariff guarantee will need to include the following information. Asterisks (*) indicate where there will be mandatory document upload slots as part of the stage 1 application form:

- The source of energy and technology you plan to develop
- Your business address and contact details
- Location of the plant, or for biomethane, the location of the place where biomethane will be injected
- Expected commissioning date (up to 31 March 2022) or date of injection in the case of biomethane (key date 2 in figure 1)
- The estimated total annual heat generation after commissioning or, for biomethane, the expected volume in cubic meters of biomethane you expect to produce for injection each year once injection has begun
- The expected capacity of the plant or, for biomethane the expected maximum initial capacity (at this first stage, this estimate does not have to be from a network entry agreement)
- The expected power efficiency (for new solid biomass CHP system) as certified by CHPOA
- Evidence of the proposed heat use (for non-biomethane installations)*
- Evidence that any necessary planning permission has been granted (or evidence from the relevant planning authority that it is not required)*, and for biomethane, evidence that you have a signed connection agreement*
- A declaration that the plant will be owned or jointly owned by the applicant
- Any further information which the authority may require (including but not limited to the Standard Industry Classification Code)

On receipt of your Stage 1 application, Ofgem will confirm whether there is budget available for the application. If there is no available budget, your application will be placed in a queue. For further information on the tariff guarantee budget control and the queuing system please see the section titled 'Tariff guarantee budget control'.

If there is available budget, Ofgem will notify you and proceed to the full review of your Stage 1 application. If the application is considered 'properly made' and subsequently approved in line with the details provided at Stage 1, the tariff rate for any potential future payments will be the rate on the date you made this submission (key date 1 in Figure 1 on page 4). This will be communicated to you in the Provisional Tariff Guarantee Notice (PTGN) that you will be sent at the end of a successful Stage 1 application.

Stage 1 evidence clarifications

Evidence of the proposed heat use

- The regulations are not prescriptive as to what such evidence should entail so we will review the evidence provided on a case-by-case basis. However, the following points provide guidance on what we will typically consider.
- Firstly, evidence provided needs to show heat use proportionate to the size of the installation in question.
- Secondly, Ofgem will take into account that Tariff Guarantees are for installations yet to be built, or have commissioned, meaning that confirmed/contracted heat users are unlikely to be available in all cases. Despite this, it is vital that your supporting evidence is as complete as possible, and if any provisional heat use agreements are available, they should be provided. The evidence that Ofgem will accept is not limited to provisional heat agreements and Ofgem are able to consider other evidence on a case-bycase basis.
- Thirdly, Ofgem revoke can guarantees if it considers there to be a material change between information provided at stage 1 and stage 3 which includes, but is not limited to, 'evidence as to the proposed heat use.' Therefore, it is important that the information provided with applications submitted at stage 1 is accurate to the best of the applicant's knowledge and are for installations that are suitably well progressed with regards to business case planning and development.

Connection agreements

For biomethane applications Ofgem officially requires a signed 'connection agreement'. However, we understand that network operators take slightly different approaches, so in practice what we need is evidence of signed legally binding agreements between the biomethane producers and the network operators for the design and construction of connections to inject biomethane into pipeline systems. Evidence of these agreements can include copies of contracts between producers and operators, in addition to letters from operators confirming that agreements and payment schedules/ terms are in place.

If you have any concerns over whether or not the documentation you have received from an operator would meet the definition of connection agreement in the RHI regulations, you may wish to take your own legal advice before application.

Planning permission

If there are any changes to your plans that require the planning permission submitted at stage 1 to be revised, this may be acceptable as long as it does not impact on your RHI application, and the information provided about your installation at stage 1. It will be your responsibility to demonstrate that any changes in planning permission do not change your RHI installation applied for at Stage 1.

Stage 2 - Financial close information

Evidence of financial close will need to be submitted within three weeks of the date on which the provisional tariff guarantee notice is issued at the end of Stage 1 (see key dates 3 and 4 in Figure 1) or before the closure of the RHI to new applicants on the 31 March 2021, whichever date is earlier. If this evidence is not provided within the three week window, your application will be rejected as required by the regulations.

Once evidence of financial close has been approved, a tariff guarantee will be awarded. This means that on completion and approval of the full accreditation/ registration (Stage 3) the tariff rate for future payments will be the rate on the date of the original Stage 1 submission (key date 1 in Figure 1) assuming this is the date the Stage 1 application was 'properly made'.

At the end of a successful Stage 2 application, you will be sent a Tariff Guarantee Notice (TGN) which will state the guaranteed tariff which will apply if you become accredited within the timelines noted (see Stage 3 for more details). This TGN will also include instructions on the information that you must provide between the issuance of the TGN and the installation becoming accredited. The purpose of this is to provide assurance to Ofgem that the project as specified in Stages 1 and 2 is still on track to meet the expected commissioning/ injection date provided in Stage 1.

NOTE: If you have your Stage 2 financial close information available at the same time as your Stage 1 information you can submit both together and these will be reviewed by Ofgem at the same time. Administratively, Ofgem will request that the stage 2 information is submitted in parallel via email RHI.TariffGuarantees@ofgem.gov.uk. Please note any application must still fulfil the Stage 1 requirements in order for us to consider whether the Stage 2 requirements have been met. Note if additional Stage 2 information is required you will have the normal 3 weeks from (key date 3 in Figure 1) when we accept your stage 1 application approval to provide this information.

What is financial close evidence?

Financial close evidence will need to prove two main criteria; firstly that funds are available to cover the complete construction of the proposed project; and secondly that these funds are formally committed to the project. This proof may come from investment agreements and some other form of legal or contract documentation.

Crucially, financial close evidence must be verified and supported by a report from an independent auditor who is not a 'connected person' (this means any person connected to the applicant and/ or investors as defined in section 1122 of the Corporation Tax Act 2010). The report should confirm:

• The auditor's relevant qualifications

- The validity of the financial close evidence provided
- That funds are available to cover the complete construction of the proposed project, including the auditor's reasoning and verification of these funds
- That these funds are committed to the proposed project
- Any caveats with regards to the above points

Ofgem prefers to receive financial close reports, including any relevant evidence in the ISAE 3000 (limited assurance engagement) format. When reviewing this report Ofgem will consider the information closely to determine whether or not financial close has been met.

Please submit relevant supporting information, including any evidence relied on in the report to support the auditor's conclusions.

If Ofgem does require any evidence specific to your individual case that is not indicated above but is required to satisfy us that financial close has been reached, you will be informed of this in your PTGN received at the end of stage 1.

Stage 3 - Full application details

With a tariff guarantee confirmed (pending conditions), the final stage is for the installation to be commissioned and for the final details of the application to be completed in the application form.

This application involves standard questions about the technology and any other circumstances for this particular installation (see our <u>Easy Guide to Applying</u> for further information).

If the application is materially different (assessed on a case-by-case basis) from the information provided when the tariff guarantee was granted, Ofgem may revoke the tariff guarantee. Therefore, you should flag to us through e.g. email correspondence, if you consider there will be

any possibility of changes to the scope or design of the installation.

You must submit the Stage 3 application (key date 5 in Figure 1) on or before, 31 March 2023. A Stage 3 application cannot be submitted before the expected commissioning date otherwise you will not receive the guaranteed tariff rate. For the avoidance of doubt, applicants will have to commission the installations (and inject for biomethane) and submit a properly made accreditation application on or before the 31 March 2023. You will be eligible for payments from the

accreditation (or registration) date for up to 20 years, with a final date for payments being 31 March 2041. No payments will be made after 31 March 2041 to any applicants on the Non-Domestic RHI.

Applicants who are eligible to make an application for a tariff guarantee under regulation 4(1) of the Green Gas Support Scheme Regulations 2021 must submit their properly made stage 3 application by 31 March 2022. Failure to do so will result in the TG being revoked.

When may Ofgem revoke a tariff guarantee?

Ofgem may revoke a tariff guarantee before the plant is accredited/registered as part of Stage 3 under the following circumstances:

- There has been a material change in circumstances such that had the application for the Tariff Guarantee been made after the change, it would have been refused
- The plant does not commission or the injection of biomethane does not commence and an application is not submitted before the date noted in the Tariff Guarantee notice
- The information on which the decision to issue a Tariff Guarantee was based, was incorrect
 in a material way
- There has been failure to provide information during the Tariff Guarantee period or to follow any further conditions imposed by Ofgem
- The information on which the decision to issue a Tariff Guarantee was based is materially different to that in the Stage 3 application. Ofgem may take into account any matters which it believes to be relevant, including, but not limited to:
- The location of the plant or place where biomethane is injected
- The installation capacity of the plant (non-biomethane only) is considered materially different for the purposes of the regulations if:
- the installation capacity is 10% greater or smaller than that provided in the Stage 1 application; or
- The installation capacity is such that a different tariff would apply
 - For biomethane, changes in the maximum initial capacity between stages 1 and 3 are not subject to a strict 10% materiality test. However, Ofgem will take into account changes in the expected maximum initial capacity between stage 1 and stage 3, when considering whether or not to revoke a tariff guarantee. It is therefore important that tariff guarantee applications are submitted accurately and to the best of an applicant's knowledge.
- The source of energy and technology or design of the plant

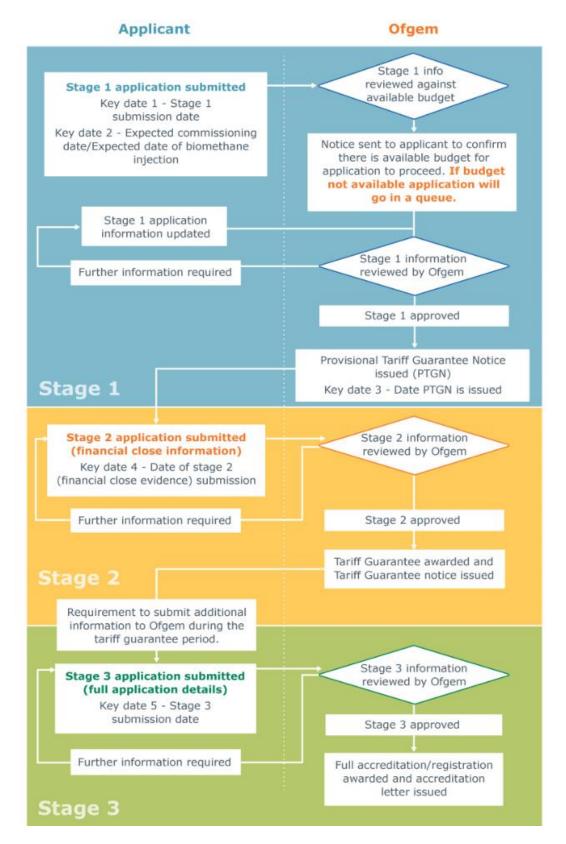


Figure 1: Flow diagram illustrating a successful Tariff Guarantee application

If you have an existing full application in the system

You will not be able to change this to a tariff guarantee application. This is because your installation will have already been commissioned and you would not gain anything from starting again at Stage 1.

What if I have an existing preliminary application in the system?

If you wish to apply for a tariff guarantee instead, you will need to cancel your preliminary application and submit a new tariff guarantee application.

Tariff guarantee limit

For installations that gain Stage 3 accreditation, tariff rates secured through the tariff guarantee process will be limited to 250GWh of heat produced, and used for eligible purposes, in each 12-month period. The same limit also applies to biomethane injected by producers of biomethane. Beyond this the tariff rates will revert to that which existed on the date a properly made full Stage 3 application was made (i.e. 'key date 5' in Figure 1).

Tariff guarantees and CPI

The tariff rate that is secured through the tariff guarantees process will not take account of any CPI inflation points that may occur before the installation is accredited as part of Stage 3. Once accredited the tariff rate will then increase by CPI as per standard RHI accreditations.

For example, if an applicant guaranteed a tariff rate of '4p' on 1 July 2018 and then fully accredited on to the RHI scheme on the 1 January 2020 the initial tariff rate on the 1 January 2020 would still be '4p.' From this point onwards the tariff rate will then increase by CPI on 1 April each year during the 20 years on the scheme.

Tariff guarantee budget control and budget allocations

The RHI has a limited budget which is set out on the Department for Business, Energy and Industrial Strategy (BEIS) <u>website</u>. Given the potentially large size of these installations and the limited amount of information that needs to be provided at Stage 1 it is important that controls are in place to manage available budget in a responsive and transparent way.

BEIS have now set budget allocations for the 2021/22 and 2022/23 financial years by technology. Table 2 below illustrates how applications made during 2018-2022 work with the budget allocations. The budget allocation for any current or future financial year may be increased from 1 February, May, August or November in each year and BEIS will give one month's notice of any increases. The budget allocations used in Table 2 are correct as of the 20 July 2020 but are subject to change. For the latest allocations please see the BEIS publication on RHI budget caps here.

Table 2: Budget Allocations

	Budget a	llocation	s (£m)	Contributing TG allocations			
FY	Biomethane GSHP/ WSHP		Other TG supported tech	TG allocations 1 and 2 (properly made submissions pre-20 th July 2020)	TG allocation 3 (properly made submissions from 20th July 2020)		
2018/19		52		Yes	No		
2019/20	87			Yes	No		
2020/21	150			Yes	Yes		
2021/22	5	4	7	No	Yes		
2022/23	12	8	9	No	Yes		

For budget purposes, once a tariff guarantee application is submitted and assessed at Stage 1, the necessary budget needed for the lifetime of that application is committed to that tariff guarantee and will not be available to subsequent applications.

For further questions on tariff guarantee budget allocation please contact BEIS at rhi@beis.gov.uk

How are applications counted towards the budget?

Using information included in the Stage 1 application and information published by BEIS, Ofgem will assess whether or not there is available budget to progress the application further or whether it should be held in a queue. It is important to ensure that Stage 1 applications are accurate and include all necessary evidence as failure to do so could result in your application being rejected and not counted towards the budget. **You cannot amend an application after it has been made** Ofgem may also request further information to clarify information you have submitted as part of your Stage 1 application while allowing you to maintain your place in the queue and not be rejected.

For **all technologies** the following formulae will be used for assessing the contribution towards the budget allocations in the relevant financial years.

For the **first year**: $E \times T \times Y$

For **subsequent years**: $E \times T \times I$

Where:

'E' is the estimated heat

'T' is the tariff that would apply if the installation were to be accredited/ registered

'D' is the number of days in the year starting from the expected commissioning date/ date of injection

'Y' is the number of days in the first relevant financial year

'I' is the estimate of inflation for that year published by BEIS

To calculate the estimated heat 'E' the following formulae will be used

For all technologies (except for biomethane)

CxLFxH

Where:

'C' is the expected installation capacity

'LF' is the average load factor for the technology as published by BEIS

'H' is hours in a year

For biomethane:

 $V \times F \times P$

Where:

'V' is the maximum volume in cubic metres of eligible biomethane which the applicant can inject each year, based on data from the relevant connection agreement submitted as part of the Stage 1 application;

'F' is 9.1 (this is a factor to account for the calorific value per cubic metre of biomethane (10 kwh/m³) and proportion of eligible biomethane per unit of biomethane injected (0.91))

'P' is the average of the quarterly biomethane production factors, published by BEIS.

The following examples use **demonstration figures** for budget allocations, load factors, biomethane quarterly production factors and inflation. **Actual figures** have now been published and can be found on the BEIS <u>website</u>

Example 1: Biogas installation

Factors	Values
'T'	1.36p (the large biogas tariff on the date the properly made Stage 1 application was submitted – in this example 22 May)
'D'	121 (number of days in the 18/19 financial year starting from the expected commissioning date – in this example 1 December 2018)
'Υ'	365 (number of days in the 18/19 financial year)
'C'	10000kWth
'H'	8760 hours in 18/19 and 20/21. 8784 hours in 19/20)
'I'	2% for 19/20 and 20/21 (Demonstration figure, BEIS to publish actual figure)
'LF'	40% (to be provided by SoS)
'E'	35040000kWhth for 18/19 and 20/21. 35136000kWhth for 19/20 ('C' x 'LF' x 'H')

Committed spend for first year: 18/19

 $= E (35,040,000kWhth) \times T (£0.0132/kWhth) \times D/Y (121/365)$

= £157,977.60

Committed spend for second year: 19/20

 $= E (35,136,000kWhth) \times T (£0.0132/kWhth) \times I (1.02)$

= £487,406.59

Committed spend for third year: 20/21

=(E $(35,040,000kWhth) \times T (£0.0132/kWhth) \times I (1.02)) \times I (1.02)$

= £497,154.72

Example 2: Biomethane plant

Factors	Values
'T'	Tier 1: 5.6p, Tier 2: 3.29p, Tier 3: 2.53p (the biomethane tariffs on the date the properly made Stage 1 application was submitted – in this example the 22nd May)
'D'	121 (number of days in the 18/19 financial year starting from the expected injection date – in this example the 1st December 2018)
'Υ'	365 (number of days in the 18/19 financial year)
'V'	8760000m³ (maximum volume in cubic meters of eligible biomethane that can be injected each year. Based on data from your connection agreement)
'F'	9.1kWh/m³ (fixed figure from the regulations)
'I'	2% for 19/20 and 20/21 (Demonstration figure, BEIS to publish actual figure)
'P' in the first year (18/19)	20.25% (based on averaging the quarterly production factors in the table below that are applicable for the 18/19 financial year. Final table to be provided by BEIS)
'P' in the second year (19/20)	63.33% (based on averaging the quarterly production factors in the table below that are applicable for the 19/20 financial year, which is a leap year. Final table to be provided by BEIS)
'P' in the third year (20/21)	79.99% (based on averaging the quarterly production factors in the demonstration table below that are applicable for the 20/21 financial year. Final table to be provided by BEIS)
'E' in the first year (18/19)	16,142,490kWhth ('V' x 'F' x 'P')
'E' in the second year (19/20)	50,484,142.8kWh ('V' x 'F' x 'P')
'E' in the third year (20/21)	63,764,828.4kWh ('V' x 'F' x 'P')

Demonstration Quarterly Production Factors

	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10+
Production factors to use	10%	50%	60%	65%	70%	75%	75%	80%	85%	90%
2018/19 days from 1/12/18 to 31/3/19	90	31								
2019/20 days from 1/4/19 to 31/3/20		61	92	91	91	31				
2020/21 days from 1/4/20 to 31/4/21						61	92	91	90	31

As the biomethane tariff includes tiering the relevant tariffs to use will need to be identified for each of the committed spend formulae. For biomethane the tier 1 tariff applies to biomethane injection up to 40,000,000kWh. Above this and up to 80,000,000kWh the tier 2 tariff applies. Above 80,000,000kWh the tier 3 tariff applies.

Committed spend for first year: 18/19

All to be calculated at tier 1 tariff as relevant kWh (E x D/Y) is under 40,000,000kWh

 $= E (16,142,490kWhth) \times T (£0.056/kWhth) \times D/Y (121/365)$

= £299,675.38

Committed spend for second year: 19/20

E = 50,484,142.8kWh meaning that the first 40,000,000kWh will be paid at tier 1 and the remaining 10,484,142.8kWh will be paid at tier 2

 $= ((40,000,000 \text{kWh} \times \text{T} (£0.056/\text{kWh})) + (10,484,142.8 \text{kWh} \times \text{T} (£0.0329))) \times \text{I} (1.02)$

= £2,636,626.86

Committed spend for third year: 20/21

E = 63,764,828.4kWh meaning that the first 40,000,000kWh will be paid at tier 1 and the remaining 23,764,828.4kWh will be paid at tier 2

= $(((40,000,000kWh \times T (£0.056/kWh)) + (23,764,828.4kWh \times T (£0.0329))) \times I (1.02)) \times I (1.02)$

= £3,143,946.11

What if there is not available budget?

The key principle underlying the tariff guarantee budget is that no application will proceed to Stage 1 if it would cause any of the three annual budget limits to be exceeded. Applications cannot be partly funded, so unless the required spending commitment can be met in full for all three financial years it cannot proceed.

An application that would cause the budget for any financial year to be exceeded will be held in a queue. A queue will then be formed for all subsequent applications with budget requirements that cannot be met in full. Applications that can be funded will continue to be processed. This may mean that a large application is in the queue while smaller applications, or those with commissioning/first injection dates in later years can proceed.

Applications in the queue may be processed at a later date if further budget becomes available. This may be the result of increased budget allocation from the Secretary of State following a quarterly review, or from tariff guarantee applications that were previously counted towards the budget being withdrawn or rejected.

This is best illustrated through an example queue. Please note that figures in this example are fictional and created purely for illustrative purposes.

In this example we will assume that the tariff guarantee budget allocations are as follows:

Example budget allocations (in £million)								
18/19	19/20	20/21						
50	100	150						

In the table below are a series of applications A to M which are ordered by the date at which a properly made Stage 1 application was submitted. The applications which are highlighted red remain in the queue whilst those that are non-coloured are able to proceed.

	Committ	Committed Spend calculation			Cumulative committed spend			Headroom (Budget allocation minus cumulative committed spend)		
	18/19	19/20	20/21		18/19	19/20	20/21	18/19	19/20	20/21
Α	15	20	20	У	15	20	20	35	80	130
В	15	20	20	у	30	40	40	20	60	110
С	5	10	10	у	35	50	50	15	50	100
D	15	20	20	у	50	70	70	0	30	80
Е	10	20	20	n						
F	10	20	20	n						
G	0	5	10	у	50	75	80	0	25	70
Н	0	20	40	у	50	95	120	0	5	30
1	0	20	A 40	n						
J	4	10	12	n						
K	0	5	10	у	50	100	180	0	0	20
L	10	20	25	n						
М	0	0	10	у	50	100	140	0	0	10

Applications E and F (in red) cannot proceed because they include spend in 18/19 where there is no more headroom. They are not rejected and remain in the queue.

Application I cannot proceed as there is not sufficient headroom in both the 19/20 and 20/21 budget. Application J cannot proceed as there is not sufficient headroom in both the 18/19 and 19/20 budget. They are not rejected and remain in the queue.

Applications G, H, K and M are all able to proceed despite applications above them remaining in the queue Resuming our example, the Secretary of State now increases the budget for each financial year by $\pounds50$ million. In the table below the previously accepted applications (clear coloured) have been moved to the top of the table. The queue now begins with application E which was the first application to be blocked because the budget was unavailable. Applications that are now able to be accepted in light of this increased budget are coloured green and those that remain in the queue are coloured red.

	Committed Spend calculation			Funded (y/n)	Cumulative committed spend			Headroom (Budget allocation minus cumulative committed spend)		
	18/19	19/20	20/21		18/19	19/20	20/21	18/19	19/20	20/21
Α	15	20	20	у	15	20	20	35	80	130
В	15	20	20	у	30	40	40	20	60	110
С	5	10	10	У	35	50	50	15	50	100
D	15	20	20	У	50	70	70	0	30	80
G	0	5	10	У	50	75	80	0	25	70
Н	0	20	40	У	50	95	120	0	5	30
K	0	5	10	У	50	100	130	0	0	10
M	0	0	10	У	50	100	140	50	50	60
Е	10	20	20	У	60	120	160	40	30	40
F	101	20	20	у	70	140	180	30	10	20
1	0	20	40	n				-	-	
J	5	10	12	у	75	150	192	25	0	8
L	10	20	25	n		-				

Applications E and F are now accepted due to the increased headroom.

I cannot be accepted as it would exceed 19/20 and 20/21 headroom.

Headroom increased by 50 in each financial year

Easy guides series

Easy Guide to the Non-Domestic RHI

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Easy Guide to Applying

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Easy Guide to Sustainability

Easy Guide to Heat Pumps

Guide to Tariff Guarantees

This Easy Guide is applicable to applicants and participants on the GB Non-Domestic scheme. If you're an applicant or participant on the Northern Ireland Non-Domestic scheme then please refer to the Northern Ireland Renewable Heat Incentive.

Contact US Help is at hand if you need it. Our enquiries staff are experts on the RHI and can help advise you. Telephone: 0300 003 2289 Email: rhi.enquiry@ofgem.gov.uk RHI enquiry line open Monday to Thursday 9am-5pm and to 4.30pm on Fridays. Note: Calls may be recorded.